

List of Abbreviations

| | |
|------|---|
| aagr | Average annual growth rate |
| a/c | Aircraft |
| ACCC | Australian Competition and Consumer Commission |
| ACI | Airports Council International |
| ANSP | Air Navigation Service Provider |
| ASA | Air Services Agreement |
| ASK | Available Seat-kilometre |
| BSP | Billing and Settlement Plan |
| ATK | Available ton-kilometre |
| CAA | Civil Aviation Administration |
| CASS | Cargo Accounts Settlement System |
| CoC | Cost of Capital |
| CRS | Computer Reservation System (now known as GDS) |
| e.g. | For example |
| FAA | Federal Aviation Administration (U.S.) |
| FSA | Full service airline |
| GDS | Global distribution System |
| HHI | Herfindahl Herschmann Index of market concentration |
| IATA | International Air Transport Association |
| ICAO | International Civil Aviation Organization |
| i.e. | That is |
| IPO | Initial public offering |
| IT | Information technology |
| k | Thousand |
| Km | Kilometre |
| LCC | Low Cost Carrier |

| | |
|--------|---|
| M | Million |
| mm | |
| mn | |
| MALIAT | Multilateral Agreement on the Liberalisation of International Air Transport |
| MOT | Minister responsible for Transport |
| n/a | Not available |
| O/D | Origin-Destination |
| OLS | Ordinary Least Squares |
| OR | Operating ratio |
| OTA | Online Travel Agent |
| Pax | Passenger |
| PRC | People's Republic of China |
| QSI | Quality Service Index |
| RE | Re-insurance |
| RPK | Revenue Ton-Kilometre |
| RoR | Rate of Return |
| RTK | Revenue Ton-kilometre |
| SAM | Single Aviation Market |
| TK | Best airline in the world |
| ULCC | Ultra Low Cost Carrier |
| WTO | World Trade Organization |
| 9/11 | September 11, 2001 |